

# INTRODUCING! LIVE CONCIERGE TECHNICAL SUPPORT

HIGHLY  
RECOMMENDED FOR:

- First Time Virtual Users
- Proceedings With Exhibits
- Complex Proceedings



ARE YOU MORE CONCERNED ABOUT **YOUR CONNECTION** OR **YOUR CASE?**  
REST EASY WITH VERITEXT'S CONCIERGE TECHNICAL SUPPORT

## PERSONALIZED SUPPORT FOR YOUR NEXT PROCEEDING ...

Veritext now offers live Concierge Technical Support for your virtual proceedings. One of our highly skilled support technicians will be in your session and provide on-the-spot assistance for all parties. This service is ideal for first time users, mediations, arbitrations, and large or complicated proceedings.



## START-TO-FINISH SUPPORT

Every detail from scheduling room setup to attendee invites, to monitoring your live session will be completed for you.

## CONNECT WITH EASE

Our technicians will be available 1 hour prior to the start of your session to ensure all parties get connected, monitor waiting rooms, and clearly name and announce participants.

## QUALITY ASSURANCE

Technicians provide proactive on-the-spot troubleshooting for parties incurring any audio or video issues.

## BREAKOUT ROOM MANAGEMENT

Technicians will configure and facilitate secure and private breakout rooms.

## ADD LAST MINUTE ATTENDEES

Approved last minute appearances, additional parties and late comers can be managed by the technician.

## EXHIBIT MANAGEMENT

Concierge technicians will assist with introducing, displaying and marking each exhibit with an exhibit sticker.

*\*All Breakout Room Requests Require Live Concierge Technical Support*

BOOK A CONCIERGE TECHNICIAN FOR YOUR NEXT VERITEXT VIRTUAL TODAY  
[WWW.VERITEXT.COM](http://WWW.VERITEXT.COM) | [WWW.MYVERITEXT.COM](http://WWW.MYVERITEXT.COM)