

# REMOTE PROCEEDINGS

# WALMART + VERITEXT



## WALMART + VERITEXT | BEST PRACTICES FOR REMOTE PROCEEDINGS

### FOR REMOTE SESSION ADMITTANCE SUPPORT

[WALMARTSUPPORT@VERITEXT.COM](mailto:WALMARTSUPPORT@VERITEXT.COM)

### FOR GENERAL REMOTE SESSION SUPPORT

**855-440-4861**

### REMOTE PROCEEDING INSTRUCTIONS:

- Send the below linked Getting Started Guide to the Applicant's attorney and ask that they forward it to their client.
  - [Download the Getting Starting Guide: Veritext Virtual Joining a Session Witness](#)
- Two hours before the proceeding, test your connection speed by going to [www.speedtest.net](http://www.speedtest.net). If your speed is less than 10 Mbps on the download or 3 Mbps on upload, you need to find a better location/connection.
- Veritext recommends that all participants join the session 15 minutes before the start of the deposition.
- The Host (reporter or videographer) will admit you to the virtual room. Please turn off your video and audio until the start of the proceeding.
- If you have not been admitted into the virtual room 10 minutes before the proceeding, email [walmartsupport@veritext.com](mailto:walmartsupport@veritext.com) and provide the job number for assistance.