

SUPPORT SERVICE PROVIDERS:

Examining the Benefits of Using a Scopist & Proofreader



Complimentary
.1 NCRA CEU
CREDIT AVAILABLE

Additional credit may
be available in
some states.

Have you ever wondered if you should hire a scopist or proofreader?
Explore the opportunities available to augment your court reporting business.

Scopists & Proofreaders

Receive an overview of what a support service provider is, what they do, how they are different, and when they might best fit into your workflow.

Benefits of Using Support Services

“If you want something done right, you must do it yourself” – right? Let’s explore the pros and cons of using a support service provider, as well as real-life examples of when to use – and when not to use – a scopist or proofreader.

Economics & Psychology

The admirable work ethic of court reporters often comes at the expense of their life away from the

steno machine. Additionally, the perception that paying a scopist or proofreader is not affordable may hinder a decision to hire support. Here we’ll explore the economics and psychology of using a scopist or proofreader and how it may have a positive effect on your business.

Security & Confidentiality

Learn how to securely transfer data between yourself and a scopist or proofreader, as well as confidentiality expectations with regards to file sharing, content, and exhibits.

Best Business Practices

We will also discuss best business practices such as

terms and conditions for working with a support service provider, as well as signing a Business Associate Agreement, and more.

Technology & Resources

Receive an overview of the equipment a scopist uses, as well as the software available that allows you to work with a scopist, or multiple scopists, in real time.

Getting Started

Not sure how to get started? We’ll conclude the presentation with best practices and resources on finding and vetting the right support service provider for you.

Register for this webinar at www.veritext.com/ceu



PRESENTATION HOSTS

Cheryl Mangio, CMRS, CRR, RMR, CCR
Principal, YOM: Full Service Court Reporting, A Veritext Company

Merilee S. Johnson, RDR, CRR, CRC, RSA
Director of Reporter Relations & Technologies
Paradigm Reporting & Captioning, A Veritext Company

Rosalie Kramm, CRR
Principal, Kramm Court Reporters, A Veritext Company

Andy Fredericks
Director of Operations – California
Veritext Legal Solutions